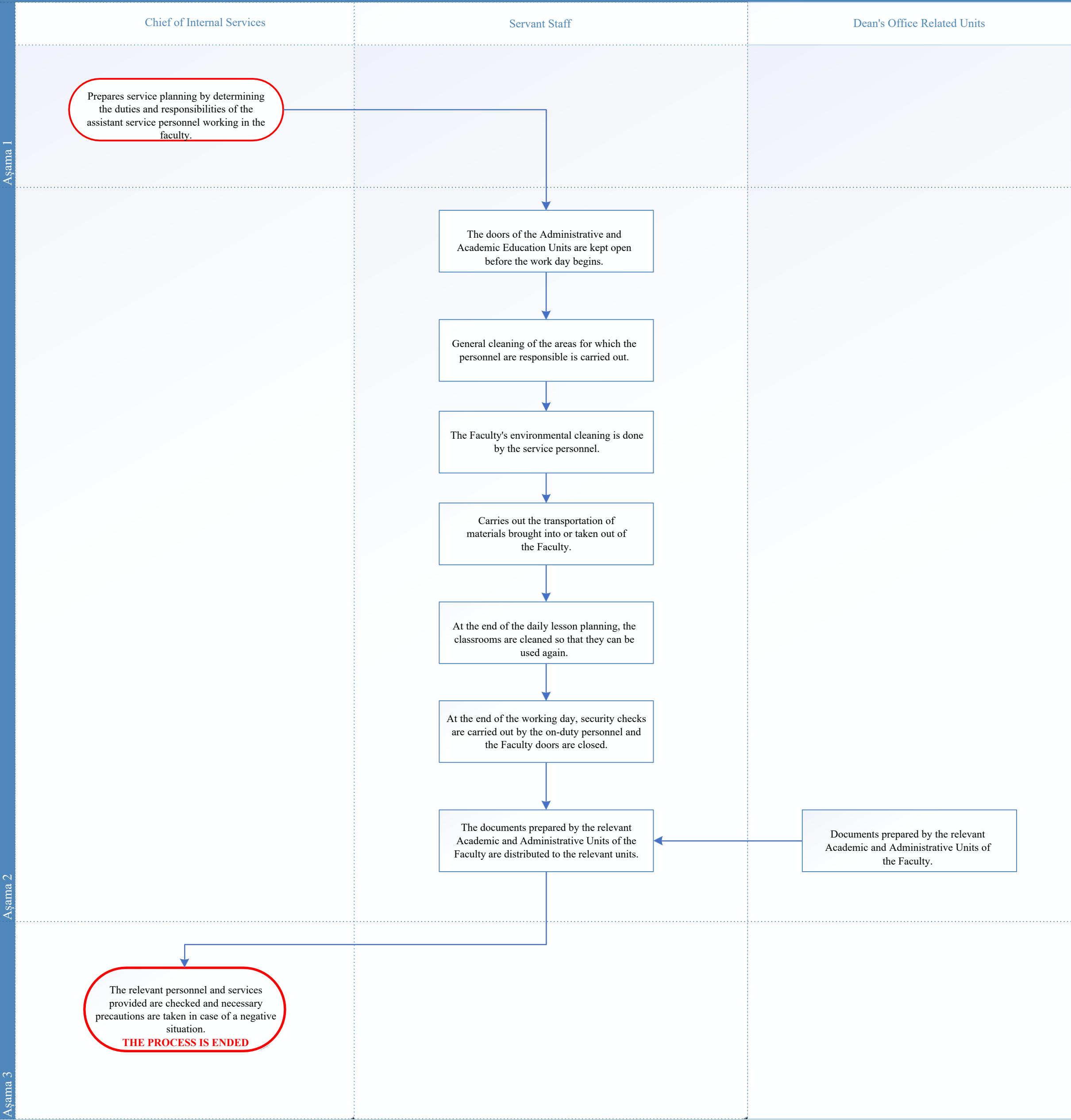




11.1. General Services Workflow Process





11.2. Conference Hall Workflow Process

